

| Council priority | | | | | | | | | |
|--|-----------|---|--|----------------------------|---|-----------------|-----------------------|------------------|-----------|
| The indicators are listed under each council priority in turn. Indicators led by partners are listed at the end of the appendix. | | | | | | | | | |
| Reference Number | Indicator | | Herefordshire Community Strategy (HCS) | Local Area Agreement (LAA) | Local Public Service Agreement - second generation (LPSA2G) | Baseline | Target | Outturn | Judgement |
| Secure the essential infrastructure for a successful economy | | | | | | | | | |
| 1 | HCS | Ratio of earnings compared to West Midlands Region | ✓ | | | 0.94:1 | Tracker Indicator | 0.89:1 | n/a |
| 2 | HCS | No. of VAT registered businesses | ✓ | ✓ | | 8,520 | 2% increase | 4.1% (8,870) | G |
| 3 | HCS | No. of people employed in technology and knowledge intensive industries | ✓ | ✓ | ✓ | 9,339 (2003) | =>10,286 | 10,923 (2006) | G |
| Give effective community leadership | | | | | | | | | |
| 12 | HCS | d % of adults undertaking 30mins of moderate physical activity at least 5 days per week (adult healthy lifestyles) | ✓ | | | 47% | No survey was planned | - | n/a |
| Improving transport and the safety of roads | | | | | | | | | |
| 52 | HCS | No. of people (all ages) killed or seriously injured on Herefordshire roads | ✓ | ✓ | ✓ | 119 | <=134 | 133 | G |
| 99 | HC | No. of people slightly injured in road traffic collisions | | | | 663 | <=788 | 713 | G |
| 6 | HCS | The percentage of adult residents in Herefordshire that usually travel to work for their main job by driving a car or van - on their own (Method of Travel to Work) | ✓ | | | 61% | <=57% | 58% | A |
| 7 | HCS | a Index of annual average daily traffic (AADT) volumes into Hereford City | ✓ | ✓ | | 100.63 | <=108 | 99.39 | G |
| 7 | HCS | b Index of annual average daily traffic (AADT) volumes on principle rural road networks | ✓ | ✓ | | 100.63 | <=109 | 99.39 | G |
| 72 | HC | Indexed number of cycling trips | | | | 118.99 | =>118 | 110.86 | R |
| 76 | HC | No. of passenger journeys per year on public buses in Herefordshire (thousands) | | | | 3,433,043 | =>3,948,000 | 3,355,000 | R |
| 83a | HC | Principal Roads condition | | | | 14% | <=5% | 6% | R |
| 83b | HC | Non Principal Roads condition | | | | 21% | <=19% | 11% | G |
| Maximise the health, safety, economic well-being, achievements and contribution of every child | | | | | | | | | |

| Reference Number | | Indicator | Herefordshire Community Strategy (HCS) | Local Area Agreement (LAA) | Local Public Service Agreement - second generation (LPSA2G) | Baseline | Target | Outturn | Judgement |
|------------------|-----|--|--|----------------------------|---|--------------|--|-------------------------------|-----------|
| 13 | HCS | Average length of stay in B&B accommodation for homeless households | | ✓ | | 15 | 0 weeks | 5 weeks | R |
| 24 | HCS | No. of schools with National Healthy Schools status | | ✓ | | 70 | =>78 | 74 | R |
| 26 | HCS | % of children on the child protection register that are re-registrations | ✓ | | | 14.50% | <=15% | 14% | G |
| 29 | HCS | Expenditure on family support services per capita aged under 18 | | ✓ | | £35 | £29 | £41 | R |
| 30 | HCS | % of pupils achieving 5 or more GCSEs at grades A* - G or equivalent including Maths and English (LEA schools) | ✓ | ✓ | ✓ | 88.1% (2004) | =>96% (LPSA target is 96.5% in 2008 exams) | 93.60% | R |
| 31 | HCS | % of pupils achieving 5 or more GCSEs at grades A* - C or equivalent including Maths & English (LEA schools)* | ✓ | ✓ | | 48.20% | =>51.6% | 51.70% | G |
| 40 | HCS | % of 16-18 year olds NOT in education, employment or training | | ✓ | | 7.20% | <=5.3% | 5.40% | R |
| 66 | HC | % of 3 year olds who have access to a good quality free early years education place | | | | 85% | =>85% | 99.20% | G |
| 89 | HC | a No. of referrals for children in need | | | | 266 | =>280 | 236 | R |
| 89 | HC | b Completion rate of initial assessments of children in need within 7 working days of referral | | | | 58.70% | =>68% | 75% | G |
| 89 | HC | c Completion of core assessments for children in need within 35 working days | | | | 61% | =>66% | 75% | G |
| 22 | HCS | a Measure of healthy lifestyles for 11-15 year olds: Smoking rates | ✓ | ✓ | | No baseline | To be set | Survey now scheduled for 2009 | R |
| 22 | HCS | b Measure of healthy lifestyles for 11-15 year olds: participating in sport/physical activities | ✓ | ✓ | | No baseline | To be set | Survey now scheduled for 2009 | R |
| 22 | HCS | c Measure of healthy lifestyles for 11-15 year olds: eating 5-a-day | ✓ | ✓ | | No baseline | To be set | Survey now scheduled for 2009 | R |
| 22 | HCS | d Measure of healthy lifestyles for 11-15 year olds: obesity | ✓ | ✓ | | No baseline | To be set | Survey now scheduled for 2009 | R |
| 22 | HCS | e Measure of healthy lifestyles for 11-15 year olds: alcohol consumption | ✓ | ✓ | | No baseline | To be set | Survey now scheduled for 2009 | R |

| Reference Number | | Indicator | Herefordshire Community Strategy (HCS) | Local Area Agreement (LAA) | Local Public Service Agreement - second generation (LPSA2G) | Baseline | Target | Outturn | Judgement |
|------------------|-------|--|--|----------------------------|---|------------------------------------|---|-------------------------------|-----------|
| 22 | HCS f | Measure of healthy lifestyles for 11-15 year olds: drug use | ✓ | ✓ | | No baseline | To be set | Survey now scheduled for 2009 | R |
| 22 | HCS g | Measure of healthy lifestyles for 11-15 year olds: scores for mental health | ✓ | ✓ | | No baseline | To be set | Survey now scheduled for 2009 | R |
| 28 | HCS | % of 11-15 year olds who stated they have been bullied in the last 12 months | ✓ | | | No baseline | Baseline to be established through Youth Survey | 24% | n/a |
| 33 | HCS | % of half day sessions missed by children in primary schools | | ✓ | ✓ | 5.2% (2003-04) | <=4% (in 2007-08 academic year) | 5.1% (2006-07 academic year) | G |
| 34 | HCS | % of half day sessions missed by children in secondary schools | | ✓ | ✓ | 7.8% (2003-04) | <=6% (in 2007-08 academic year) | 7.9% (2006-07 academic year) | R |
| 35 | HCS a | No. of looked after children who missed a total of 25 days or more schooling | | ✓ | ✓ | 14 @ September 2004 | 7 in 2008 | 16 | R |
| 35 | HCS b | No. of half day sessions missed by looked after children as % of total number of sessions in primary schools | | ✓ | ✓ | 3.49% | <=4.25% | 3.85% | G |
| 35 | HCS c | No. of half day sessions missed by looked after children as % of total number of sessions in secondary schools | | ✓ | ✓ | 5% | <=7% | 9.04% | R |
| 37 | HCS | No. of 11-15 year olds volunteering | ✓ | ✓ | | No baseline | Baseline to be established through Youth Survey | 35% | n/a |
| 38 | HCS | % of young people that feel that they can influence decisions affecting important local services | | ✓ | | No baseline | Baseline to be established through Youth Survey | 31% | n/a |
| 41 | HCS | No. of young people looked after in 17th year in education, training or employment at age 19 | ✓ | ✓ | ✓ | 16/19 (2005/06) 14/14 (2006/07) | 46 (cumulative) | 16/17 | G |
| 84 | HCS | The percentage annual increase in the number of schools with an approved school travel plan (STP) | | ✓ | | 54% | =>68% | 86% | G |
| 85 | HCS | Conception rate below age 18 (per 1,000 girls age 15-17) | | ✓ | | -15.70% | <=-19% | -29.60% | G |

| Reference Number | | Indicator | Herefordshire Community Strategy (HCS) | Local Area Agreement (LAA) | Local Public Service Agreement - second generation (LPSA2G) | Baseline | Target | Outturn | Judgement |
|---|-----|--|--|----------------------------|---|----------------------------|------------------------|---------|-----------|
| 91 | HC | No. of schools that have a functioning school council | | | | No baseline | 100% | 95% | R |
| Sustain thriving communities, including by securing more efficient, effective and customer-focused services, clean streets, tackling homelessness and effective emergency planning | | | | | | | | | |
| 14 | HCS | No. of people accepted as homeless & towards whom the council has a full statutory duty | ✓ | ✓ | | 149 | <=160 | 207 | R |
| 54 | HCS | % of streets and public areas falling below Grade B for cleanliness (litter) | ✓ | ✓ | ✓ | 34% (2003-04) | <=17% | 14% | G |
| 92 | HC | Proportion of relevant land and highways from which unacceptable levels of graffiti are visible | | | | 2% | <=2% | 2% | G |
| 93 | HC | Proportion of land and highways from which unacceptable levels of fly-posting are visible | | | | 1% | <=1% | 0% | G |
| 94 | HC | Grade for the year-on-year reduction in the total number of incidents and increase in total number of enforcement actions taken to deal with 'fly-tipping' (Grading 1 - very effective; 2 - effective; 3 - good; 4 - poor) | | | | Grading 1 (very effective) | 1 | 3 | R |
| 96 | HC | % of abandoned vehicles removed within 24 hours from the point where the Council is legally entitled to remove the vehicle | | | | 99% | 100% | 97.83% | R |
| 59 | HCS | c % of respondents finding it easy to access: Library | ✓ | ✓ | | 69% | 4% improvement by 2009 | 70% | A |
| 59 | HCS | d % of respondents finding it easy to access: Sports/leisure centre | ✓ | ✓ | | 64% | 4% improvement by 2009 | 69% | G |
| 59 | HCS | e % of respondents finding it easy to access: Cultural/recreational facility e.g. theatre, cinema | ✓ | ✓ | | 47% | 4% improvement by 2009 | 52% | G |
| 60 | HCS | a Net perceived improvement rating over the last 3 years for QoL factors (adults): Activities for teenagers | ✓ | ✓ | | -32% | 4% improvement by 2009 | -31% | A |
| 60 | HCS | b Net perceived improvement rating over the last 3 years for QoL factors (adults): Affordable decent housing | ✓ | | | -50% | 4% improvement by 2009 | -57% | R |
| 60 | HCS | c Net perceived improvement rating over the last 3 years for QoL factors (adults): Job prospects | ✓ | ✓ | | -42% | 4% improvement by 2009 | -40% | A |
| 60 | HCS | e Net perceived improvement rating over the last 3 years for QoL factors (adults): Level of traffic congestion | ✓ | ✓ | | -77% | 4% improvement by 2009 | -70% | G |
| 60 | HCS | f Net perceived improvement rating over the last 3 years for QoL factors (adults): Wage levels and local cost of living | ✓ | | | -56% | 4% improvement by 2009 | -64% | R |
| 61 | HCS | a % of adult residents who feel that they can influence decisions affecting their local community | ✓ | ✓ | ✓ | 35% (2005) | =>40% in 2008 survey | 33% | A |
| 61 | HCS | b % of adult residents who feel that they can influence decisions affecting their local area | | ✓ | | 29% | =>33% in 2009 survey | 30% | A |

| Reference Number | | Indicator | Herefordshire Community Strategy (HCS) | Local Area Agreement (LAA) | Local Public Service Agreement - second generation (LPSA2G) | Baseline | Target | Outturn | Judgement |
|------------------|-------|---|--|----------------------------|---|------------|------------------------|-----------|-----------|
| 62 | HCS | % of adult residents who engaged in formal volunteering for an average of 2 hrs a week or more over the previous year | ✓ | ✓ | ✓ | 17% (2005) | =>22% in 2008 survey | 17% | A |
| 63 | HCS | % of adult residents who feel that Herefordshire is a place where people from different backgrounds get on well together | ✓ | | | 74% | =>77% in 2009 survey | 76% | A |
| 64 | HCS | % of adult residents who are satisfied with their local community as a place to live | | ✓ | ✓ | 80% | =>87% in 2008 survey | 79% | A |
| 65 | HCS a | % of adults who use: Sports and Leisure facilities at least once a month | | ✓ | | 25% | =>30% in 2008 survey | 30% | A |
| 65 | HCS b | % of adults who use: Libraries at least once a month | | ✓ | | 32% | =>34% in 2008 survey | 29% | R |
| 65 | HCS c | % of adults who use: Museums or galleries at least once every 6 months | | ✓ | | 19% | =>21% in 2008 survey | 24% | A |
| 65 | HCS d | % of adults who use: Theatres or concert halls at least once every 6 months | | ✓ | | 32% | =>36% in 2008 survey | 32% | A |
| 65 | HCS e | % of adults who use: Parks, open play areas and other recreational facilities at least once a month | | ✓ | | 49% | maintain baseline | 50% | A |
| 70 | HC | % of adult residents that feel the Council does enough to give them opportunity to influence important decisions about local services | | | | 26% | =>28% (in 2009 survey) | 28% | A |
| 79 | HC | Compliance with Civil Contingencies Act, Data Protection and Freedom of Information | | | | Compliant | Compliant | Compliant | G |
| 86 | HCS | % of people who feel that parents in their local area are made to take responsibility for the behaviour of their children | | ✓ | | 35% | =>39% (in 2009 survey) | 35% | A |
| 87 | HCS | the percentage of people who feel that people in their area treat them with respect and consideration | | ✓ | | 45% | =>49% (in 2009 survey) | 44% | A |
| 95 | HC | % of people satisfied with the cleanliness standard in their area | | | | 66% | =>66% | 63% | A |
| 90 | HC | Adult perceptions of improvement in facilities for young children | | | | -5% | Tracker Indicators | -2% | n/a |
| 97 | HC b | Adult perceptions of improvement in CLEAN STREETS | | | | -23% | | -28% | n/a |
| 97 | HC e | Adult perceptions of improvement in EDUCATION PROVISION | | | | 15% | | 11% | n/a |
| 97 | HC h | Adult perceptions of improvement in PUBLIC TRANSPORT | | | | -24% | | -18% | n/a |
| 97 | HC i | Adult perceptions of improvement in RACE RELATIONS | | | | -13% | | -17% | n/a |
| 97 | HC j | Adult perceptions of improvement in ROAD AND PAVEMENT REPAIRS | | | | -51% | | -56% | n/a |
| 97 | HC m | Adult perceptions of improvement in THE LEVEL OF POLLUTION | | | | -42% | | -40% | n/a |

| Reference Number | | Indicator | Herefordshire Community Strategy (HCS) | Local Area Agreement (LAA) | Local Public Service Agreement - second generation (LPSA2G) | Baseline | Target | Outturn | Judgement |
|--|-----|---|--|----------------------------|---|-------------------|---------------------------|--|-----------|
| Reshape adult social care to enable vulnerable adults to live independently and to enable many more older people to continue to live in their own homes | | | | | | | | | |
| 16 | HCS | No. of people aged 65+ helped to live at home (per 1,000 population) | | ✓ | | 81.1 | =>83 | 81.3 | R |
| 74 | HC | a No. of adults with learning difficulties helped to live at home (per 1,000 population) | | | | 2.9 | =>3 | 2.9 | R |
| 74 | HC | b No. of adults with mental health difficulties helped to live at home (per 1,000 population) | | | | 4.1 | =>4.4 | 4.3 | R |
| 74 | HC | c No. of adults with physical difficulties helped to live at home (per 1,000 population) | | | | 6 | =>6 | 4.8 | R |
| 17 | HCS | Satisfaction with homecare services provided through Social Care via direct payments (65+) | | ✓ | ✓ | 58% | =>66% (in 2009 survey) | 56% | R |
| 18 | HCS | a No. of people in receipt of Pension Credit | ✓ | ✓ | ✓ | 7596 (2004-05) | =>8,138 | 8,070 to November (year- end not available until November) | A |
| 18 | HCS | b No. of people in receipt of Attendance Allowance | ✓ | ✓ | ✓ | 5874 (2004-05) | =>6,702 | 6,880 to November (year- end not available until November 2008) | G |
| 18 | HCS | c No. of people in receipt of Council Tax Benefit aged 60 or over** | ✓ | ✓ | ✓ | 6862 (2004-05) | =>8,061 | 7,561 | R |

| Reference Number | Indicator | Herefordshire Community Strategy (HCS) | Local Area Agreement (LAA) | Local Public Service Agreement - second generation (LPSA2G) | Baseline | Target | Outturn | Judgement |
|--|-----------|---|----------------------------|---|----------------|-------------------------------|----------------------|-----------|
| Protect the environment, producing much less waste, recycling much more of what remains and reducing carbon emissions | | | | | | | | |
| 56 | HCS a | Amount of household waste collected per person per annum | ✓ | ✓ | 505.82kg | <=505kg | 483.33 kg | G |
| 56 | HCS b | % of household waste going to landfill | | ✓ | 72.85% | <=68.5% | 69.57% | R |
| 56 | HCS c | % of municipal waste (excluding household waste) recycled | | ✓ | 0% | 0% | 0% | G |
| 56 | HCS d | % of municipal waste (excluding household waste) landfilled | | ✓ | 100% | 100% | 100% | G |
| 56 | HCS e | % of household waste recycled | | ✓ | 18.71% | =>23.97% | 22.80% | R |
| 55 | HCS | % of Sites of Special Scientific Interest (SSSIs) in favourable condition | ✓ | | 22% | | Not yet available | n/a |
| 57 | HCS | No. of key species | ✓ | | No baseline | Tracker Indicators | Not yet available | n/a |
| 58 | HCS | Environmental/Climate change measure (Carbon per head) | ✓ | | No baseline | | Not yet available | n/a |
| 67 | HC | % of Council-owned or managed land without a nature conservation designation, managed for biodiversity | | | 13.42% | =>15% | 25.30% | G |
| 102 | HC | Council carbon dioxide equivalent emissions | | | | Tracker Indicator | Not yet available | n/a |
| Understand the needs and preferences of service users and Council-Tax payers | | | | | | | | |
| 68 | HC | % of those who have contacted Herefordshire Council with a complaint who are satisfied with the way in which it was handled overall | | | 36% | =>50% (in 2009 survey) | 27% | A |
| 69 | HC | % of young people that feel the Council does enough to give them opportunity to influence important decisions about local services | | | 19.2% (2005) | 28% by 2008 | 31% | G |
| Recruit, retain and motivate high quality staff | | | | | | | | |
| 71 | HC | Average number of working days lost due to sickness absence per member of council staff | | | 8.41 | <=8 | 8.58 | R |
| 77 | HC | Staff turnover | | | 9% | <=9% | 8% @ end-of-November | G |
| 103 | HC | SRD completion rates | | | 94% | 100% | 97% | R |
| 73 | HC | Investors in people accreditation | | | Not accredited | Accreditation by October 2007 | Not accredited | R |
| Embed corporate planning, performance management and project management systems | | | | | | | | |
| 78 | HC | Status of Best Value Performance Plan | | | Unqualified | Unqualified | Unqualified | G |
| 81 | HC | Number of BVPIs qualified | | | 0 | 0 | 0 | G |
| 82 | HC | Outcome of key process audit | | | Compliant | Compliant | Compliant | G |
| Promote diversity and community harmony and strive for equal opportunities | | | | | | | | |
| 80 | HC | Equality Standard | | | 2 | =>3 | 3 | G |

| Reference Number | | | Indicator | Herefordshire Community Strategy (HCS) | Local Area Agreement (LAA) | Local Public Service Agreement - second generation (LPSA2G) | Baseline | Target | Outturn | Judgement |
|--|----|---|--|--|----------------------------|---|----------|---------|---|-----------|
| 100 | HC | a | % of employees from black and ethnic minorities | | | | 0.64% | =>0.8% | 0.73% | R |
| 100 | HC | b | % of employees from black and ethnic minorities who are amongst the top 5% of wage earners | | | | 2.14% | =>2.85% | 2.36% | R |
| 100 | HC | c | % of employees declaring a disability | | | | 0.69% | =>0.75% | 0.86% | G |
| Ensuring that essential assets, including schools, other buildings, roads and ICT are in the right condition for the long-term cost-effective delivery of services, and ensure business continuity in the face of emergencies | | | | | | | | | | |
| 101 | HC | | Use of Resources score | | | | 3 | 3 | 2 (reflects the 2006-07 judgement made in the CPA rating in February 2008) | R |

| Reference Number | | Indicator | Herefordshire Community Strategy (HCS) | Local Area Agreement (LAA) | Local Public Service Agreement - second generation (LPSA2G) | Baseline | Target | Outturn | Judgement |
|--|-----|-----------|--|----------------------------|---|--------------------------------|---------------------------|-----------------------------------|-----------|
| PARTNER LED | | | | | | | | | |
| HEREFORDSHIRE INFRASTRUCTURE CONSORTIUM | | | | | | | | | |
| 51 | HCS | a | No. of calls to the Herefordshire Women's Aid Helpline | ✓ | | 860 (2005-06) | =>654 | 678 | G |
| LEARNING & SKILLS COUNCIL | | | | | | | | | |
| 4 | HCS | a | % of working age population qualified to at least Level 4 (% of working age population with higher level qualifications) % of working age population qualified to at least Level 3 (% of working age population with higher level qualifications) | ✓ | | 26% (2005) 44% (2005) | Tracker Indicators | 29% 47% | n/a |
| 4 | HCS | b | No. of residents (19+) achieving Level 2 qualification in manufacturing & engineering | | ✓ | 35 (2003-04) | =>57 | 206 | G |
| 4 | HCS | c | No. of residents (19+) achieving Level 2 qualification (excl. manufacturing & engineering) | | ✓ | 1,738 (2003-04) | =>1,872 | 2,215 | G |
| 4 | HCS | d | No. of residents (19+) achieving Level 3 qualification in manufacturing & engineering | | ✓ | 26 (2003-04) | =>44 | 121 | G |
| 4 | HCS | e | No. of residents (19+) achieving Level 3 qualification (excl. manufacturing & engineering) | | ✓ | 825 (2003-04) | =>878 | 879 | G |
| 5 | HCS | | Measure of basic skills (Train to Gain) | ✓ | | | Establish baseline | Not yet available | n/a |
| PRIMARY CARE TRUST | | | | | | | | | |
| 10 | HCS | | No. of deaths per annum from chronic diseases (per 100,000) | ✓ | ✓ | 169.6 (2003-05) | <=174.7 (2005-07) | 150 (2004-06) | G |
| 15 | HCS | | No. of emergency unscheduled hospital bed days occupied by a person 75 and over | | ✓ | 34,691 (2003-04) | <=31,222 | 32,051 | R |
| 20 | HCS | | % of babies born who are breastfed at 6 weeks | ✓ | | 48% (2005-06) | =>43% | 37.30% | R |
| 21 | HCS | a | % of babies born to teenage mothers who are breastfeeding at 6 weeks | | ✓ | 15.1% (2003-04) | =>30% | 15.10% | R |
| 21 | HCS | b | % of babies born to mothers in S.Wye area who are breastfeeding at 6 weeks | | ✓ | 25.4% (2003-04) | =>40% | 30.5% (still needs validating) | R |
| 23 | HCS | | Measure of sexually transmitted infections for young people | ✓ | | No baseline | Reduction of 1% per annum | Not yet available | A |
| 46 | HCS | | No. of people in drug treatment | | ✓ | 632 (2005-06) | =>720 | 599 @ end-of-November | A |
| 47 | HCS | | Measure of Drugs Intervention Programme | | ✓ | No baseline | | 100% | G |

| Reference Number | | Indicator | Herefordshire Community Strategy (HCS) | Local Area Agreement (LAA) | Local Public Service Agreement - second generation (LPSA2G) | Baseline | Target | Outturn | Judgement | |
|---------------------------------|-----|---|--|----------------------------|---|------------------|------------------------|-------------------------|-----------|---|
| 53 | HCS | Mortality rate from accidents (per 100,000) | ✓ | | | 21.26 (2003-05) | To be set | 22 (2004-06) | R | |
| 8 | HCS | Mortality rate from cancer for people aged under 75 (per 100,000) | ✓ | | | 104.2 (2003-05) | <=93 | 103.2 (2004-06) | R | |
| 9 | HCS | Mortality rate from circulatory diseases for people aged under 75 (per 100,000) | ✓ | | | 81.4 (2003-05) | <=77 | 72.5 (2004-06) | G | |
| 11 | HCS | Gap in all-age, all-cause mortality between deprived areas and Herefordshire as a whole | ✓ | | | 23.7% (2003-05) | <=26% (3 year average) | 21% (2004-06) | G | |
| 12 | HCS | a The number of adults helped to stop smoking | ✓ | | | No baseline | =>1,200 | 1,201 | G | |
| 12 | HCS | b % of adults who consume more than the recommended intake of alcohol per week (adult healthy lifestyles) | ✓ | | | 17% | No survey was planned | - | n/a | |
| 12 | HCS | c % of adults eating less than 5 portions of fruit and vegetables on a typical day (adult healthy lifestyles) | ✓ | | | 34% | No survey was planned | - | n/a | |
| 59 | HCS | a % of respondents finding it easy to access: Doctor | ✓ | ✓ | | 80% | 4% improvement by 2009 | 79% | A | |
| 59 | HCS | b % of respondents finding it easy to access: Local hospital | ✓ | ✓ | | 57% | 4% improvement by 2009 | 59% | A | |
| WEST MERCIA CONSTABULARY | | | | | | | | | | |
| 25 | HCS | No.of young people (under 25) who are victims of crime in Herefordshire | ✓ | | | 6,338 (2005-06) | <=6,173 | 6,453 | n/a | This measure has changed, meaning the original baseline and target are no longer valid. |
| 42 | HCS | a BCS Comparator crimes | | ✓ | | 6,002 (2005-06) | <=5,872 | 6,444 | R | |
| 42 | HCS | b No. of criminal damage incidents | | ✓ | ✓ | 2,524 (2003-04) | <=2,101 | 2,696 | R | |
| 42 | HCS | c No. of all recorded crimes | ✓ | | | 11,535 (2005-06) | <=10,229 | 11,504 | R | |
| 45 | HCS | No. of violent crimes | | ✓ | ✓ | 2,844 (2003-04) | <=2,553 | 2,782 | R | |
| 48 | HCS | a Measure of Priority and Prolific Offenders Scheme | | ✓ | | No baseline | 15% reduction | Not measured until 2009 | n/a | |
| 49 | HCS | a No. of domestic burglaries per 1,000 households | | ✓ | | 372 (2005-06) | <=600 | 299 | G | |
| 49 | HCS | b No. of vehicle crimes per 1,000 population | | ✓ | | 971 (2005-06) | <=1086 | 890 | G | |

| Reference Number | | Indicator | Herefordshire Community Strategy (HCS) | Local Area Agreement (LAA) | Local Public Service Agreement - second generation (LPSA2G) | Baseline | Target | Outturn | Judgement | |
|------------------|-----|---|--|----------------------------|---|------------------|-----------------------------|---------|-----------|---|
| 50 | HCS | No. of Class A drug supply offences brought to justice | | ✓ | | 33 (2005-06) | =>28 | 34 | G | |
| 51 | HCS | b No. of domestic violence incidents reported | | ✓ | | 462 (2005-06) | =>425 | 1,112 | n/a | |
| 51 | HCS | c No. of arrests for domestic violence offences | | ✓ | | 326 (2005-06) | To be set | 475 | n/a | |
| 51 | HCS | d % of sanction detections for domestic violence | | ✓ | | 67% (2005-06) | =>55% | 55% | n/a | This measure has changed, meaning the original baseline and target are no longer valid. |
| 36 | HCS | % of young offenders re-offending (recidivism rates of young offenders in Herefordshire) | ✓ | ✓ | | 50% | <=45% | 47% | n/a | This measure has changed, meaning the original baseline and target are no longer valid. |
| 43 | HCS | a % of people thinking speeding traffic is a problem in their area | ✓ | ✓ | ✓ | 70% | <=76% (2008) | 74% | G | |
| 43 | HCS | b % of people thinking vandalism, graffiti and other deliberate damage is a problem in their area | ✓ | ✓ | ✓ | 52% | <=55% (2008) | 61% | R | |
| 43 | HCS | c % of people thinking people using drugs is a problem in their area | ✓ | ✓ | ✓ | 60% | <=55% (2008) | 61% | R | |
| 43 | HCS | d % of people thinking people dealing drugs is a problem in their area | ✓ | ✓ | ✓ | 53% | <=48% (2008) | 55% | R | |
| 43 | HCS | e % of people thinking people being drunk or rowdy in public places is a problem in their area | ✓ | ✓ | ✓ | 51% | <=48% (2008) | 54% | R | |
| 43 | HCS | f Percentage of people with a high level of worry about anti-social behaviour | | ✓ | | 27% | 4% over 3 years | 27% | A | |
| 44 | HCS | a % of residents worried about house burglary | ✓ | | | 30% | 4% over 3 years | 27% | G | |
| 44 | HCS | b % of residents worried about vandalism or damage to property | ✓ | | | 28% | 4% over 3 years | 29% | R | |
| 44 | HCS | c % of residents worried about drunk people causing a problem | ✓ | | | 21% | 4% over 3 years | 23% | R | |
| 44 | HCS | d % of residents worried about their car being broke into | ✓ | | | 18% | 4% over 3 years | 20% | R | |
| 44 | HCS | e % of residents worried about having their car stolen | ✓ | | | 12% | Maintain or reduce baseline | 13% | R | |
| 44 | HCS | f % of residents worried about being harassed whilst in a public place | ✓ | | | 12% | Maintain or reduce baseline | 15% | R | |

| Reference Number | | Indicator | Herefordshire Community Strategy (HCS) | Local Area Agreement (LAA) | Local Public Service Agreement - second generation (LPSA2G) | Baseline | Target | Outturn | Judgement |
|------------------|-------|--|--|----------------------------|---|-------------|-----------------------------|-------------------|-----------|
| 44 | HCS g | % of residents worried about hate crime | ✓ | | | 3% | Maintain or reduce baseline | 4% | R |
| 44 | HCS h | % of residents worried about being assaulted in a public place | ✓ | | | 9% | Maintain or reduce baseline | 9% | G |
| 44 | HCS i | % of residents worried about being mugged or robbed | ✓ | | | 11% | Maintain or reduce baseline | 10% | G |
| 44 | HCS j | % of residents worried about crime (other than a-i above) | ✓ | | | 3% | Maintain or reduce baseline | 2% | G |
| 48 | HCS b | Number of adults re-offending | | | | No baseline | To be set | Not yet available | A |
| 60 | HCS d | Net perceived improvement rating over the last 3 years for QoL factors (adults): Level of crime | ✓ | ✓ | | -46% | 4% improvement by 2009 | -46% | A |
| 98 | HCS | the percentage of people who feel informed about what is being done to tackle anti-social behaviour in their local area. | | ✓ | | 20% | 4% improvement by 2009 | 20% | A |